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UNITED STATES DISTRICT COURT
EASTERN DISTRICT OF
CALIFORNIA

CLIFFORD ARMSTRONG, individually
and on behalf of all others similarly
situated,

Plaintiff,

v.

CODEFIED INC., a Delaware corporation,

Defendant.

Case No. 2:19-cv-00239 (JAM)

CLASS ACTION

**DECLARATION OF SCOTT DICARLO:
NOTICE PROCEDURES**

1 I, Scott DiCarlo declare as follows:

2 1. I am employed as a Senior Project Manager by KCC Class Action Services, LLC
3 (“KCC”), located at 3301 Kerner Blvd., San Rafael, California. KCC was appointed as the
4 Settlement Administrator in this matter and is not a party to this action. I have personal
5 knowledge of the facts set forth herein and, if called as a witness, could and would testify
6 competently thereto.

7 **CAFA Notice**

8 2. On September 20, 2019, in accordance with the Class Action Fairness Act of 2005,
9 28 U.S.C. § 1715 (“CAFA”), the Settlement Administrator sent the CAFA Notice to the United
10 States Attorney General and all State Attorneys General. A supplemental CAFA Notice was sent
11 on October 25, 2019, which included class size estimations by state.

12 **Class List**

13 3. On November 5, 2019, KCC received two files together creating the Class List that
14 contained 768,931 records in total. The records included data points such as: names, addresses, e-
15 mail addresses, and phone numbers. KCC performed searches on each phone number in an effort
16 to identify more complete mailing information. KCC formatted the Class List for mailing
17 purposes, and processed the names and addresses through the National Change of Address
18 Database (“NCOA”) to update any addresses on file with the United States Postal Service
19 (“USPS”). As of the date of this declaration, there were a total of 75,381 records with invalid
20 mailing information that were excluded from the notice mailing.

21 **Notice**

22 4. On November 21, 2019, KCC initiated the direct notice resulting, to date, in the
23 mailing of Postcard Notice to a total of 693,550 class members. This notice included a claim form
24 with prepaid postage. A true and correct copy of this notice is attached hereto as Exhibit A.

25 **Case Website**

26 5. Pursuant to the terms of the Settlement, on or before November 21, 2019, KCC
27 established a dedicated website, www.HCPTCPASettlement.com, to provide information to the
28

1 Class Members and to answer frequently asked questions. Visitors to the site were able to
2 download copies of the notice, claim form, the settlement agreement, the Court's preliminary
3 approval order, and other case-related documents. Visitors could also submit claims online. True
4 and correct copies of the notice and claim form available for download on the site are attached
5 hereto as Exhibits B, and C respectively. As of date of this declaration, the site has received
6 25,356 visitors. KCC also established a case specific email address,
7 info@HCPTCPASettlement.com to answer questions and provide information. As of the date of
8 this declaration, KCC has received a total of 31 emails.

9 **Toll-Free Telephone Number**

10 6. On or before November 21, 2019, KCC also established a toll-free telephone
11 number dedicated to providing information to Class Members. This included the ability to
12 request a copy of the notice. As of the date of this declaration, KCC received a total of 339 calls.

13 **Claim Forms**

14 7. The postmark deadline for Class Members to file claims in this matter is January
15 20, 2020. As of the date of this declaration, KCC has received 5,368 timely-filed claim forms.

16 **Requests for Exclusion from Class**

17 8. The postmark deadline for class members to request exclusion from the class is
18 January 6, 2020. As of the date of this declaration, KCC has received 6 timely and proper
19 requests for exclusion.

20 **Objections to the Settlement**

21 9. The postmark deadline for class members to object to the settlement is January 6,
22 2020. As of the date of this declaration, KCC has received or been made aware of 0 timely
23 objections to the settlement by class members.

24 **Administration Costs**

25 10. KCC's current administration costs to date are \$211,354.71. KCC estimates that
26 total administration costs will be between \$344,297.52 and \$367,897.52.
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I declare under penalty of perjury under the laws of the United States that the foregoing is true and correct. Executed this 30th day of December 2019 at San Rafael, California.



SCOTT DICARLO

EXHIBIT A



Postal Service: Please Do Not Mark Barcode

LEGAL NOTICE

See other side for details

C3A

C3A-«<Claim8>>-«<CkDig>>

ClaimID: «<Claim8>>

PIN: «<PinCode>>

«FirstNAME» «LastNAME»

«Addr1» «Addr2»

«City», «State»«FProv» «Zip»«FZip»

«FCountry»

Claim Form

CHANGE OF ADDRESS (ONLY IF DIFFERENT FROM ABOVE):

Primary Address:

[Grid for Primary Address]

City:

[Grid for City]

State:

[Grid for State]

Zip:

[Grid for Zip]

Phone Number:

[Grid for Phone Number]

2D

«FirstName» «LastName»

«Addr1» «Addr2»

«City», «St» «Zip»

Email:

[Grid for Email]

To submit a Claim for a payment from the Settlement Fund, please fill out the Claim Form below and send it by U.S. mail. You may also submit a Claim Form online at www.HCPTCPAsettlement.com. The deadline to file a claim online is 11:59 p.m. EST on January 20, 2020. Only one Claim Form per Settlement Class Member for each mobile number that was texted may be submitted. If you send in a Claim Form by regular mail, it must be postmarked on or before January 20, 2020.

Signature _____

Date (mm/dd/yyyy): _____

Print Name _____

The Settlement Administrator will review your Claim Form. If accepted, you will be mailed a check for a pro rata share, depending on the number of Approved Claims. This process takes time; please be patient. Regardless of the number of telephone calls or text messages you received, you may submit only one Claim Form. Additional Claim Forms will be disregarded.



<<ClaimID>>

If You Received a Telephone Call or Text Message from Codefied Inc. (d/b/a Housecall Pro),

You May Be Entitled to a Payment from a Class Action Settlement.

A court authorized this notice. You are not being sued. This is not a solicitation from a lawyer.

A Settlement has been reached in a class action lawsuit about whether Codefied Inc. (d/b/a Housecall Pro) violated the Telephone Consumer Protection Act, 47 U.S.C. § 227 ("TCPA"), based on telephone calls made and/or text messages sent to people concerning Codefied's goods or services by or on behalf of Codefied. Codefied denies the allegations in the lawsuit and the Court has not decided who is right.

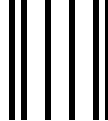
Who's Included? You received this notice because Codefied's records show that you may be a Settlement Class Member. The Settlement includes all individuals or entities in the United States who, from March 28, 2015 to October 22, 2019, received one or more telephone calls or text messages concerning Codefied's (d/b/a Housecall Pro's) goods or services from or on behalf of Codefied.

What are the Settlement Terms? Codefied has agreed to fund a Settlement Fund in an amount totaling \$2,200,000. The Settlement Fund will be used to pay all settlement costs, including settlement administration costs, any attorneys' fees and expenses awarded to Class Counsel by the Court, any service award awarded to the Class Representative by the Court, and all Approved Claims. Members of the Settlement Class who submit Approved Claims shall receive a pro rata share of the Settlement Fund minus a pro rata share of settlement costs. Only Approved Claims will be paid. Only one claim per telephone number will be validated and deemed an Approved Claim.

How can I get a Payment? By completing the Claim Form attached to this notice and submitting it by U.S. mail to the Settlement Administrator at the address below. You may also download or file a Claim Form online at www.HCPTCPAsettlement.com. If you send in a Claim Form by regular mail, it must be postmarked on or before **January 20, 2020**. The deadline to file a Claim Form online is **11:59 p.m. EST on January 20, 2020**.

What are my Other Options? If you do not want to be legally bound by the Settlement, you must exclude yourself by **January 6, 2020**. If you do not exclude yourself, you will release any claims you may have, as more fully described in the Settlement Agreement, available at the settlement website. You may object to the Settlement by **January 6, 2020** by timely and strictly complying with the objection procedures detailed in the Settlement. The Court will hold a Final Approval Hearing on **February 11, 2020** to consider whether to approve the Settlement, a request for attorneys' fees not to exceed one-third of the Settlement Fund, reimbursement of expenses not to exceed \$15,000, and a service award of \$5,000 to the Class Representative. You may appear at the hearing, either yourself or through an attorney hired by you, but you don't have to. For more information, visit the website below.

Codefied Settlement Administrator
P.O. Box 43503
Providence, RI 02940-3503
www.HCPTCPAsettlement.com



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

C3A



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1810 PROVIDENCE, RI

POSTAGE WILL BE PAID BY ADDRESSEE

CODEFIED SETTLEMENT ADMINISTRATOR
PO BOX 43503
PROVIDENCE RI 02940-9879



EXHIBIT B

UNITED STATES DISTRICT COURT FOR
THE EASTERN DISTRICT OF CALIFORNIA

If You Received a Telephone Call or Text from Codefied Inc. (d/b/a Housecall Pro), You May Be Entitled to a Payment from a Class Action Settlement.

A federal court authorized this notice. You are not being sued. This is not a solicitation from a lawyer.

- A Settlement¹ has been reached in a class action lawsuit about whether Codefied Inc. (d/b/a, Housecall Pro) violated the Telephone Consumer Protection Act, 47 U.S.C. § 227 (“TCPA”), based on telephone calls made and/or text messages sent to people concerning Codefied’s goods or services by or on behalf of Codefied. Codefied denies the allegations in the lawsuit, and the Court has not decided who is right.
- The Settlement offers payments to Settlement Class Members who file valid Claims.
- Your legal rights are affected whether you act or do not act. Read this notice carefully.

YOUR LEGAL RIGHTS AND OPTIONS IN THIS SETTLEMENT	
SUBMIT A CLAIM FORM	If you are a member of the Settlement Class, you must submit a completed Claim Form to receive a payment. If the Court approves the Settlement and it becomes final and effective, and you remain in the Settlement Class, you will receive your payment by check.
EXCLUDE YOURSELF	You may request to be excluded from the Settlement and if you do, you will receive no benefits from the Settlement.
OBJECT	Write to the Court if you do not like the Settlement.
GO TO A HEARING	Ask to speak in Court about the fairness of the Settlement.
DO NOTHING	You will not receive a payment if you fail to timely submit a completed Claim Form, and you will give up your right to bring your own lawsuit against Codefied about the claims in this case.

- These rights and options—**and the deadlines to exercise them**—are explained in this notice.
- The Court in charge of this case still has to decide whether to approve the Settlement. If it does, and after any appeals are resolved, benefits will be distributed to those who submit qualifying Claim Forms. Please be patient.

¹ Capitalized terms herein have the same meanings as those defined in the Settlement Agreement, a copy of which may be found online at the website below.

WHAT THIS NOTICE CONTAINS

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4. Why is this a class action?

5. Why is there a Settlement?

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7. What if I am not sure whether I am included in the Settlement?

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9. How do I file a Claim?

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GETTING MORE INFORMATION PAGE 6

23. How do I get more information?

BASIC INFORMATION

1. Why is there a notice?

A Court authorized this notice because you have a right to know about a proposed Settlement of a class action lawsuit known as *Clifford Armstrong, individually and on behalf of all others similarly situated, v. Codefied Inc.*, E.D. Cal. Case no. 2:19-cv-00239(JAM), and about all of your options before the Court decides whether to give Final Approval to the Settlement. This notice explains the lawsuit, the Settlement, and your legal rights.

Judge John A. Mendez of the United States District Court, Eastern District of California is overseeing this case. The person that sued, Clifford Armstrong, is called the “Plaintiff.” Codefied Inc., d/b/a, Housecall Pro, is called the “Defendant.”

2. What is this litigation about?

The lawsuit alleges that Codefied violated the Telephone Consumer Protection Act, 47 U.S.C. § 227 (“TCPA”), based on autodialed calls and/or texts to individuals without their consent made by Codefied or on its behalf. The lawsuit seeks actual and/or statutory damages under the TCPA on behalf of the named Plaintiff and similarly situated classes of individuals in the United States.

Codefied denies each and every allegation of wrongdoing, liability and damages that was or could have been asserted in the litigation, and that the claims in the litigation would be appropriate for class treatment if the litigation were to proceed through trial.

The Plaintiff’s Complaint, the Settlement Agreement, and other case-related documents are posted on the website, www.HCPTCPASettlement.com. The Settlement resolves the lawsuit. The Court has not decided who is right.

3. What is the Telephone Consumer Protection Act?

The Telephone Consumer Protection Act (commonly referred to as the “TCPA”) is a federal law that restricts unsolicited autodialed calls and text messages.

4. Why is this a class action?

In a class action, one person called the “Class Representative” (in this case, Plaintiff Clifford Armstrong) sues on behalf of himself and other people with similar claims.

All of the people who have claims similar to Plaintiff’s are members of the Settlement Class, except for those who exclude themselves from the class.

5. Why is there a Settlement?

The Court has not found in favor of either Plaintiff or Codefied. Instead, both sides have agreed to a Settlement. By agreeing to the Settlement, the parties avoid the costs and uncertainty of a trial, and if the Settlement is approved by the Court, Settlement Class Members will receive the benefits described in this notice. Codefied denies all legal claims in this case, but is settling to avoid the uncertainties and costs attendant with litigation. Plaintiff and his lawyers think the proposed Settlement is best for everyone who is affected.

WHO IS PART OF THE SETTLEMENT

6. Who is included in the Settlement?

The Settlement includes: All individuals or entities in the United States who, from March 28, 2015 to October 22, 2019, received one or more telephone calls or texts concerning Codefied’s (d/b/a, Housecall Pro’s) goods or services from or on behalf of Defendant.

Excluded from the Settlement Class are (A) Defendant, Defendant’s officers, Defendant’s directors, and their immediate family members; (B) Class Counsel; and (C) the Judges who have presided over the Litigation and their immediate family members.

7. What if I am not sure whether I am included in the Settlement?

If you are not sure whether you are in the Settlement Class, or have any other questions about the Settlement, visit the settlement website at www.HCPTCPASettlement.com. You also may send questions to the Settlement Administrator at Codefied Settlement Administrator, P.O. Box 43503, Providence, RI 02940-3503 or at info@HCPTCPASettlement.com.

THE SETTLEMENT BENEFITS

8. What does the Settlement provide?

Codefied has agreed to fund a Settlement Fund totaling \$2,200,000. The Settlement Fund will be used to pay all settlement costs, including settlement administration costs, any attorneys' fees, costs, and expenses awarded to Class Counsel by the Court, any service award awarded to the Class Representative by the Court, and all Approved Claims. Members of the Settlement Class who submit Approved Claims shall receive a pro rata share of the Settlement Fund minus a pro rata share of Settlement Costs. Only Approved Claims will be paid. Only one claim per telephone number will be validated and deemed an Approved Claim.

9. How do I file a Claim?

If you qualify for a cash payment you must complete and submit a valid Claim Form. You can file your Claim Form online at www.HCPTCPASettlement.com, or send it by U.S. Mail to the address below. The deadline to file a Claim online is **11:59 p.m. EST on January 20, 2020**.

Claim Forms submitted by mail must be postmarked on or before **January 20, 2020** to:

Codefied Settlement Administrator
P.O. Box 43503
Providence, RI 02940-3503

No matter which method you choose to file your Claim Form, please read the Claim Form carefully and provide all the information required. Only one claim per telephone number will be validated and deemed an Approved Claim.

10. When will I receive my payment?

Payments to Settlement Class Members will be made only after the Court grants Final Approval to the Settlement and after any appeals are resolved (*see* "The Final Approval Hearing" below). If there are appeals, resolving them can take time. Please be patient.

EXCLUDING YOURSELF FROM THE SETTLEMENT

If you do not want benefits from the Settlement, and you want to keep the right to sue or continue to sue Codefied on your own about the legal issues in this case, then you must take steps to get out of the Settlement. This is called excluding yourself – or it is sometimes referred to as "opting out" of the Settlement Class.

11. How do I get out of the Settlement?

To exclude yourself from the Settlement, you must send a timely letter by mail to:

Codefied Settlement Administrator
P.O. Box 43503
Providence, RI 02940-3503

Your request to be excluded from the Settlement must be personally signed by you, be dated, include your full name (or, if a business, business name), address, and the telephone number that allegedly received a call or text by or on behalf of Codefied, and must clearly state that you wish to be excluded from the Litigation and the Agreement. Absent excluding yourself or "opting out," you are otherwise a member of the Settlement Class.

Your exclusion request must be postmarked no later than **January 6, 2020**. You cannot ask to be excluded on the phone, by email, or at the website. Opt-outs must be made individually and cannot be made on behalf of other members of the Settlement Class.

12. If I do not exclude myself, can I sue Codefied for the same thing later?

No. Unless you exclude yourself, you give up the right to sue Codefied or any of the Released Parties for the claims that the Settlement resolves. You must exclude yourself from this Settlement to pursue your own lawsuit.

13. What am I giving up to stay in the Settlement Class?

Unless you opt out of the Settlement, you cannot sue or be part of any other lawsuit against Codefied or any of the Released Parties about the issues in this case, including any existing litigation, arbitration, or proceeding. Unless you exclude yourself, all of the decisions and judgments by the Court will bind you.

The Settlement Agreement is available at www.HCPTCPASettlement.com. The Settlement Agreement provides more detail regarding the Release and describes the Released Claims with specific descriptions in necessary, accurate legal terminology, so read it carefully. You can talk to the law firms representing the Class (Class Counsel) listed in Question 15 for free or you can, at your own expense, talk to your own lawyer if you have any questions about the Released Claims or what they mean.

14. If I exclude myself, can I still get a payment?

No. You will not get a payment from the Settlement Fund if you exclude yourself from the Settlement.

THE LAWYERS REPRESENTING YOU

15. Do I have a lawyer in the case?

The Court has appointed Avi R. Kaufman and Rachel E. Kaufman of Kaufman P.A. and Stefan Coleman of Law Offices of Stefan Coleman, LLC as “Class Counsel” to represent all members of the Settlement Class. You will not be charged for these lawyers. If you want to be represented by another lawyer, you may hire one to appear in Court for you at your own expense.

16. How will the lawyers be paid?

Class Counsel intend to request attorneys’ fees in an amount not to exceed one-third of the Settlement Fund, plus reimbursement of out-of-pocket expenses incurred in the litigation up to \$15,000. The fees and expenses awarded by the Court will be paid out of the Settlement Fund. The Court will decide the amount of fees and expenses to award. Class Counsel also will request that a service award not to exceed \$5,000 be paid from the Settlement Fund to the Class Representative for his service as representative on behalf of the whole Settlement Class.

OBJECTING TO THE SETTLEMENT

17. How do I tell the Court I do not like the Settlement?

If you are a member of the Settlement Class (and do not exclude yourself from the Settlement Class), you can object to any part of the Settlement. To object, you must timely submit a letter that includes the following:

- 1) A caption or title that identifies it as “Objection to Class Settlement in *Armstrong v. Codefied Inc.*, No. 2:19-cv-00239 (JAM)”;
- 2) Your name, address, and telephone number;
- 3) The name, address, and telephone number of any attorney for you with respect to the objection;
- 4) The factual basis and legal grounds for the objection, including any documents sufficient to establish the basis for your standing as a Settlement Class Member, including the date(s) and phone number(s) at which you received call(s) and/or text(s) covered by this Settlement; and
- 5) Identification of the case name, case number, and court for any prior class action lawsuit in which you and/or your attorney (if applicable) has objected to a proposed class action settlement.

If you wish to object, you must file your objection with the Court (using the Court’s electronic filing system or in any way the Court accepts filings) and mail your objection to each of the following three (3) addresses, and your objection must be postmarked by **January 6, 2020**:

Settlement Administrator	Class Counsel	Defendant’s Counsel
Codefied Settlement Administrator P.O. Box 43503 Providence, RI 02940-3503	Avi R. Kaufman KAUFMAN P.A. 400 Northwest 26th Street Miami, FL 33127	Elyse D. Echtman Orrick 51 W. 52nd St. New York, NY 10019

18. What is the difference between objecting and asking to be excluded?

Objecting is telling the Court that you do not like something about the Settlement. You can object to the Settlement only if you do not exclude yourself. Excluding yourself is telling the Court that you do not want to be part of the Settlement. If you exclude yourself, you have no basis to object to the Settlement because it no longer affects you.

THE FINAL APPROVAL HEARING

The Court will hold a hearing to decide whether to approve the Settlement and any requests for fees, expenses, and a service award (“Final Approval Hearing”).

19. When and where will the Court decide whether to approve the Settlement?

The Court has scheduled a Final Approval Hearing on **February 11, 2020 at 1:30 p.m.** The hearing may be moved to a different date or time without additional mailed notice, so it is a good idea to check www.HCPTCPASettlement.com for updates. At this hearing, the Court will consider whether the Settlement is fair, reasonable, and adequate. The Court will also consider the requests by Class Counsel for attorneys’ fees and expenses and for a service award to the Class Representative. If there are objections, the Court will consider them at that time. After the hearing, the Court will decide whether to approve the Settlement. It is unknown how long these decisions will take.

20. Do I have to attend the hearing?

No. Class Counsel will answer any questions the Court may have. You are welcome to attend the hearing at your own expense.

21. May I speak at the hearing?

If you attend the Final Approval Hearing, you may ask the Court for permission to speak if you so choose. However, you cannot speak at the hearing if you exclude yourself from the Settlement.

IF YOU DO NOTHING

22. What happens if I do nothing at all?

If you are a member of the Settlement Class and do nothing, meaning you do not file a timely Claim, you will not get benefits from the Settlement. Further, unless you exclude yourself, you will be bound by the judgment entered by the Court.

GETTING MORE INFORMATION

23. How do I get more information?

This notice summarizes the proposed Settlement. You are urged to review more details in the Settlement Agreement. For a complete, definitive statement of the Settlement terms, refer to the Settlement Agreement at www.HCPTCPASettlement.com. You also may write with questions to Class Counsel at the addresses above or the Settlement Administrator at Codefied Settlement Administrator, P.O. Box 43503, Providence, RI 02940-3503 or at info@HCPTCPASettlement.com.

EXHIBIT C

C3A

*CLIFFORD ARMSTRONG, INDIVIDUALLY AND ON BEHALF OF
ALL OTHERS SIMILARLY SITUATED, V. CODEFIED INC.*

UNITED STATES DISTRICT COURT, EASTERN DISTRICT OF CALIFORNIA

Case No. 2:19-cv-00239(JAM)

**Must Be Postmarked No Later Than
January 20, 2020**

Claim Form

CLAIMANT INFORMATION

First Name										M.I.		Last Name									
Primary Address																					
Primary Address Continued																					
City												State			Zip Code						
Foreign Province										Foreign Postal Code						Foreign Country Name/Abbreviation					

To submit a Claim for a payment from the Settlement Fund, please fill out the Claim Form below and submit it by U.S. mail at the address below. You may also file a Claim Form online at www.HCPTCPAsettlement.com. The deadline to file a Claim Form online is 11:59 p.m. EST on January 20, 2020. If you send in a Claim Form by regular mail, it must be postmarked on or before January 20, 2020.

Telephone Number that received one or more calls or text messages from/on behalf of Codefied																					
Telephone Number where you can be reached																					
Email Address																					



FOR CLAIMS PROCESSING ONLY	OB <input type="checkbox"/>	CB <input type="checkbox"/>	<input type="radio"/> DOC <input type="radio"/> LC <input type="radio"/> REV	<input type="radio"/> RED <input type="radio"/> A <input type="radio"/> B
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*I declare under penalty of perjury that to the best of my knowledge I received one (1) or more telephone calls or text messages concerning Codefied's (d/b/a Housecall Pro's) goods or services sent by or on behalf of Codefied from March 28, 2015 to October 22, 2019.

Signature: _____ Dated (mm/dd/yyyy): _____

Print Name: _____

***DENOTES INFORMATION YOU MUST PROVIDE TO HAVE A VALID CLAIM**

Questions? Visit www.HCPTCPAsettlement.com or email info@HCPTCPAsettlement.com.

To submit by U.S. Mail send to:

Codefied Settlement Administrator
P.O. Box 43503
Providence, RI 02940-3503

